LANDLORE THIRD-PARTY SERVICE PROVIDER AGREEMENT

For lawyers, surveyors, valuers, contractors, maintenance providers and other marketplace professionals. This Agreement governs an independent service provider that receives requests, sends quotations, negotiates dates/prices, performs services and receives settlement through the LandLore marketplace.

1. Independent Provider Status

The Provider contracts independently with the User for each accepted Service Order. LandLore facilitates discovery, quotation, communications, payment administration and complaints but is not the professional or contractor and does not supervise professional judgment.

2. Eligibility, Licensing and Insurance

The Provider warrants that it holds every licence, practising certificate, registration, permit and insurance required for the services offered and shall immediately notify LandLore of suspension, expiry or restriction.

3. Quotes and Counter-Offers

A request is not accepted until the Provider and User agree the scope, price, date and material conditions through the Platform. A counter-offer replaces the prior proposal only when accepted.

4. Service Orders

Each accepted quote forms a Service Order incorporating this Agreement, the stated scope, deliverables, timing, cancellation terms and price. Material scope changes require documented approval.

5. Professional Services

Lawyers, surveyors, valuers, engineers and other regulated professionals remain solely responsible for professional standards, conflicts, client engagement requirements, confidentiality and advice. LandLore does not adopt their opinion as its own.

6. Fees, Commission and Settlement

The User pays through the approved LandLore payment flow. LandLore may deduct the disclosed platform commission/fee and record the balance as the Provider Payout Balance or Settlement Amount Payable. Settlement timing and chargeback/refund consequences follow the Payment Policy and Service Order.

7. Cancellations and Refunds

Cancellation rights depend on whether work has begun, non-refundable third-party costs, professional rules and the Service Order. The Provider shall substantiate completed work and expenses where a deduction is claimed.

8. Data Protection and Confidentiality

The Provider shall use User data only for the Service Order, protect it appropriately, return/delete it when no longer required, and comply with Act 843 and any professional confidentiality duties. Restricted LandLore KYC/biometric data shall not be accessed unless separately authorised and legally necessary.

9. Quality, Safety and Conduct

a. perform with reasonable skill, care and diligence;
b. comply with applicable law and professional codes;
c. not misrepresent qualifications, price, availability or results;
d. maintain safe work practices for site/maintenance services;
e. not solicit off-platform payment to evade disclosed LandLore fees where prohibited by the agreed commercial terms.

10. Complaints and Cooperation

The Provider shall cooperate with complaints, evidence requests, refunds and lawful regulatory referrals. LandLore may suspend marketplace access while serious fraud, safety or professional misconduct allegations are reviewed.

11. Taxes and Records

The Provider is responsible for its own tax, invoicing and statutory record obligations except to the extent LandLore is legally required to deduct, report or account for an amount.

12. Liability and Indemnity

The Provider is responsible for its services and indemnifies LandLore against third-party claims arising from the Provider's negligence, misconduct, regulatory breach, infringement or unauthorised representations, except to the extent caused by LandLore.

13. Termination

LandLore may suspend or terminate access for licence failure, fraud, repeated material complaints, safety risk, data misuse, off-platform fee evasion or material breach. Existing Service Orders remain subject to lawful wind-down and settlement.

14. Ghana Law

This Agreement is governed by Ghanaian law. Statutory/professional complaint jurisdiction is preserved.